



DOG STAR RANCH



4200 Whitehall Rd. Muskegon MI.49445 231-766-0444

Welcome Packet

Human's Name:	Dog's Name:
Address:	Primary Phone #: ()
City/State/Zip:	Other Phone #: ()
Email:	Other Phone #: ()
Emergency Contact Name: <small>**This person is authorized to make decisions in the case of an emergency</small>	ER's Phone #: ()
Veterinarian's Name/Clinic:	Vet's Phone #: ()
How did you hear about Dog Star Ranch?	

Dog Star Ranch Rules & Policies

The purpose of Dog Star Ranch is to provide a safe, fun and stimulating social environment. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following Rules & Policies: Dog Star Ranch dog park etiquette and grounds rules are important for all to have a wonderful time. You are responsible to read and understand the rules set for everyone. The Dog Star Ranch dog park rules are posted within the park and a hard copy is available at the front desk.

Dog Star Ranch Policies:

1. All Dog Star Ranch Guests must provide their veterinarian's name & phone number with their veterinarian's recommended vaccinations, preventive care programs, and any other health care programs.
2. All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with any communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition which could potentially jeopardize other guests. ANY DOG THAT ENTERS THE FACILITY WITH FLEAS OR TICKS WILL BE BATHED AT OWNER'S EXPENSE. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted to Dog Star Ranch. If your dog becomes ill while staying at the ranch, with DSR staff discretion, you, your emergency contact or your veterinarian will be contacted for alternative care.
3. All medications must be administered by DSR staff only. Medications are not to be premixed in the food. Depending on the type of medication there will be a \$0.50-\$2.00 charge for administration.
4. FULL PAYMENT FOR ALL SERVICES IS DUE AT THE TIME OF DEPARTURE. When Boarding & Training, a security deposit is due at the time of reservation. Deposits are NON-REFUNDABLE.
5. All dogs must have a complete up-to-date and approved application on file. There is a \$15.00 Temperament Safety Test/Enrollment Fee for each dog.
6. CANCELLATIONS: Deposits are non-refundable but transferable for any other service as long as the cancellation is made prior to your reservation. No shows will forfeit deposit.
7. UNLEASHED DOG PARK MEMBERS agree that all memberships are non-refundable and non-transferable.
8. Dog Star Ranch reserves the right to deny any services or to terminate a membership for any reason.
9. We require that any inappropriate encounters/behavior at Dog Star Ranch be reported to one of our managers so an incident report can be written about the situation. Once a member has 3 incident reports (or one critical report) added to their file, they will be required to become a reserved park member. Please stop by the Wag-On-Inn for inquiries, or call during business hours if we are closed at the time.
10. Dogs that are being transported on the Dog Gone Waggin' MUST have a secure collar and leash with identification on it at the time of bus arrival. When school districts are closed in your area due to weather related issues, the bus will be canceled for that day. You can also see WZZM 13 as we will post it on there as soon as we know about the closure.

11. By initialing this paragraph specifically, the owner authorizes the Dog Star Ranch representative to enter the home via a pre-designated entryway for the purposes of picking up or delivering a dog. The Dog Star Ranch representative, in its sole discretion, may elect not to pick up a dog in the event that it displays aggressive behavior in protecting the home. Dog Star Ranch shall not be liable for dogs not picked up as a result of a cancelation of transportation services as provided herein. **Initial here:** _____

Dog Star Ranch Owners Agreement, Release and Waiver of Liability:

Dog Star Ranch was designed as a place where your dogs can come and be in a safe environment.

1. I understand that the use of this facility means that I am taking certain risks of injury or damage to myself, family members, guests, dogs and/or personal property. I understand that when dogs are in new surroundings and are meeting other dogs that some accidents or injuries may occur to humans, dogs and/or property. I had the opportunity to inspect the kennel and have asked all questions regarding my pet's stay, cleanliness, health, cost, and safety. It is my responsibility to determine if Dog Star Ranch is safe for me, my dogs, my guests, or my property.
2. I understand that training is a lifelong process. By signing hereunder, I certify that I have been informed and understand that there is always risk of injury involved when working with animals, especially animals with behavioral issues. I have had full opportunity to discuss all concerns I have about the foregoing risks with Dog Star Ranch and its authorized representatives. I have asked all inquiries and investigations to my satisfaction such as risks, including but not limited to, an examination of training area.
3. I agree to hold Dog Star Ranch, its owners, agents, employees, volunteers, subcontractors, and associates free and harmless from any and all claims, liability, damage, loss or expenses, including but not limited to, reasonable attorney fees, arising out of any injury to any person or to any person's property by the dogs by the dogs named in this contract.
4. Emergency Care: If your dog becomes seriously ill, the owner & the veterinarian designated will be notified at once. If either party can't be reached and the state of the dog's health requires immediate care, then within discretion, Dog Star Ranch Staff shall have the right to call a veterinarian of their choice, take the dog to an emergency hospital, administer medicine, or give other advisable attention to cleanliness, feeding, stress and other health-related issues; and such expenses, shall be paid promptly by the owner of the dog. This includes **any** injuries or destruction inflicted by my dog.
5. Dog Star Ranch Staff have my permission to make decisions and accommodations for my dog during their stay to assure their safety and well being which may result in added expenses.
6. I hereby waive and release Dog Star Ranch, its owners, trainers, employees, and other members from any and all liabilities of ANY NATURE, for any injury to human or dog, for any loss including death, damages from disease, negative reactions to administered medication, escaping, automobile-related risks, running away, theft, fire, inherent risks from pond, or other unavoidable causes that may occur while I, myself, guests, and/or my dogs are at Dog Star Ranch.
7. The provisions in this agreement apply to any future visits by the undersigned with the same or other dogs at Dog Star Ranch. This contract only needs to be signed once.

I have read and agree to the rules, policies, owner's agreement, release and waiver of liability listed above:

Signature: _____ Date: _____

Thank you for choosing Dog Star Ranch to give your dog somethin' to bark about!