



Dog Star Ranch

4200 Whitehall Road, Muskegon, MI. 49445

231-766-0444 / 866-766-0444 fax 231-766-0990 www.dogstarranch.com

Welcome Packet

Human name:	Dogs name:
Address:	City / State / Zip:
Home Phone:	Work Phone:
Email Address:	Other Phone:
Emergency Contact Name: <small>This person is authorized to make decisions in case of emergency</small>	Phone:
Veterinarian's Name:	Vets phone #
How did you hear about Dog Star Ranch?	

Dog Star Ranch Rules & Policies

The purpose of Dog Star Ranch is to provide a safe, fun and stimulating social environment. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following Rules & Policies:

Dog Star Ranch Rules – Dog Park etiquette and grounds rules are important for all to have a wonderful time. You are responsible to read and understand the rules set for everyone.

1. First time users should visit the ranch at non-peak times (Mon. - Fri. opening to 3:00pm). This will ease the stress for you and your dog.
2. Dogs must be healthy and free of parasites (internally & externally).
3. Always keep a positive attitude toward others in the park; communication among Unleashed Dog Park Members is critical. The dogs are intuitive to positive energy flow.
4. Dogs known to be aggressive towards other dogs or people may not enter the dog parks without a training certificate from Dog Star Ranch.
5. Females in heat may not use the dog parks during peak times; please make an appointment.
6. Stay with your dog - eye or voice distances required. Never leave your dog in any of the dog parks unsupervised.
7. Dogs must stay on their leash in Wag-on-inn, parking lot & walk way. This is an area that not all dogs have been Temperament Safety tested. It is for safety reasons and helps guests feel comfortable on their visit.
8. It is recommended to let your dogs off their leash as soon as you arrive in the UNLEASHED dog parks, unleashed dogs feel less threatened and the parks remain neutral territory. Central bark is called "YEILD TO DOGS ON LEASHES" This allows dog to pass through area with ease.
9. DON'T TAKE IT PERSONALLY - Play roughness is up to the individual owner, PLEASE COMMUNICATE. If you're uncomfortable with the play type of the other dog, let his/her owners know and then discontinue play.
10. PICK UP THE POOP. Bag stations and poop-coops are placed throughout the park. This ensures a safe and healthy environment relative to your next return. Violators can be charged a fee of \$8.00. If you have a POOP OOPS (you can't find the spot you saw your dog use, then pick up a stray POOP pile that you do find)
11. Only bring as many dogs as you can control.
12. Children should not run with or chase after dogs while in dog parks. Toddlers and infants are NOT recommended inside dog park areas.
13. If your dog becomes unruly or plays too roughly, give your dog a timeout by leashing him and leaving the dog park area immediately. Trail walks are suggested, and then return again later.
14. No dog food or people food allowed in dog park areas. Treats only.
15. Diggin' is allowed in Canine Excavation Areas only.
16. Enjoy, meet new friends.

Dog Star Ranch Policies-

1. All Dog Star Ranch Guests must provide their veterinarian's name & phone number with their veterinarian's recommended vaccinations, preventive care programs, and any other health care programs.
2. All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with any communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition which could potentially jeopardize other guests. ANY DOG THAT ENTERS THE FACILITY WITH FLEAS OR TICKS WILL BE BATHED AT OWNER'S EXPENSE. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted to Dog Star Ranch. If your dog becomes ill while staying at the ranch, with DSR staff discretion, you, your emergency contact or your veterinarian will be contacted for alternative care.
3. All medications must be administered by DSR staff only. Meds are not to be premixed in the food.
4. FULL PAYMENT FOR ALL SERVICES IS DUE AT THE TIME OF DEPARTURE. When Boarding & Training, a security deposit is due at the time of reservation.
5. All dogs must have a complete up-to-date and approved application on file. There is a \$15.00 Temperament Safety Test/Enrollment Fee for each dog. Additional retesting is \$10.00 per test per dog.
6. CANCELLATIONS - Deposits are non-refundable but transferable for any other service as long as the cancellation is made prior to your reservation. No shows will forfeit deposit. Deposits are NON-REFUNDABLE.
7. UNLEASHED DOG PARK MEMBERS agree that all memberships are non-refundable and non-transferable.
8. Dog Star Ranch reserves the right to deny any services for any reason, or to terminate a membership for any reason.
9. We require that any inappropriate encounters/behavior here at the ranch be reported to one of our Star Buddies so an incident report can be written about the situation. Once a member has 3 incident reports (or one critical report) added to their file, they will be required to become a reserved park member. Please stop by the Wag-On-Inn for inquiry, or call during business hours if we are closed at the time.

Dog Star Ranch Owners Agreement, Release and Waiver of Liability-

Dog Star Ranch was designed as a place where your dogs can come and be in a safe environment.

1. I understand that the use of this facility means that I am taking certain risks of injury or damage to myself, family members, guests, dogs and/or personal property. I understand that when dogs are in new surroundings and are meeting other dogs that some accidents or injuries may occur to humans, dogs and/or property. I know I have the right to inspect the kennel and have found the facility to be safe and secure and have asked all questions regarding my pet's stay, cleanliness, health, cost, and safety. It is my responsibility to determine if Dog Star Ranch is safe for myself, my dogs, my guests, or my property.
2. Emergency Care: If your dog becomes seriously ill, the owner & the veterinarian designated will be notified at once. If either party can't be reached and the state of the dog's health requires immediate care, then within discretion, Dog Star Ranch Staff shall have the right to call a Veterinarian of their choice, take the dog to an emergency hospital, administer medicine, or give other advisable attention to cleanliness, feeding, stress and other health-related issues; and such expenses, shall be paid promptly by the owner of the dog. This includes **any** injuries or destruction inflicted by my dog.
3. Dog Star Ranch Staff have my permission to make decisions and accommodations for my dog/dogs during their stay to assure their safety and well being which may result in added expenses.
4. I hereby waive and release Dog Star Ranch, its owners, trainers, employees, and other members from any and all liabilities of ANY NATURE, for any injury to human or dog, for any loss including death, damages from disease, negative reactions to administered medication, escaping, automobile-related risks, running away, theft, fire, inherent risks from pond, or other unavoidable causes that may occur while I, myself, guests, and/or my dogs are at Dog Star Ranch.
5. The provisions in this agreement apply to any future visits by the undersigned with the same or other dogs at Dog Star Ranch. This contract only needs to be signed once.

I have read and agree to the rules, policies, Owners Agreement, Release and Waiver of Liability listed above:

Signature: _____ Date: _____

Dog Star Ranch

GIVE YOUR DOG SOMETHIN' TO BARK ABOUT!
www.dogstarranch.com * (231)766-0444

Dog Star Name: _____ Breed: _____ Color: _____

Birthday: _____ Weight: _____ Sex: M / F Chip#: _____ Spayed / neutered? _____

Feeding Instructions:

Dogs Diet at home: **Dry** _____ **Wet** _____ **Mixed** _____

Amount per feeding _____ How often _____

Other: _____

Medical description:

Does your dog have any medical conditions? **Yes / No**

Explain: _____

Medications _____ dosage _____

Medications _____ dosage _____

Exercise and Socialization:

How does your dog spend a majority of its time? _____

Briefly describe your dog's exercise routine: _____

Does your dog play good with others: _____

Where did you get your dog? **Breeder / Pet Store / Shelter / friend / other**

Where does your dog sleep? **Bedroom / Kennel / Kitchen / Other** _____

Has your dog ever stayed in a boarding kennel **Yes/ No** if so, were there any problems? _____

Does your dog have any **Aggression / Separation anxiety / fence climbing / chewing / escaping out of enclosures?**

Explain: _____

Does your dog have a job? *Hunter / therapy dog / show dog / competition sports / other*

Any Extras?: _____