



## Dog Star Ranch

4200 Whitehall Road, Muskegon, MI. 49445

231-766-0444 / 866-766-0444 fax 231-766-0990 www.dogstarranch.com

### Welcome Packet

Human name:	Dogs name:
Address:	City / State / Zip:
Home Phone:	Work Phone:
Email Address:	Other Phone:
Emergency Contact Name: <small>This person is authorized to make decisions in case of emergency</small>	Phone:
Veterinarian's Name:	Vets phone #
How did you hear about Dog Star Ranch?	

### **Dog Star Ranch Rules & Policies**

***The purpose of Dog Star Ranch is to provide a safe, fun and stimulating social environment. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following Rules & Policies:***

**Dog Star Ranch Rules** – Dog Park etiquette and grounds rules are important for all to have a wonderful time. You are responsible to read and understand the rules set for everyone.

1. First time users should visit the ranch at non-peak times (Mon. - Fri. opening to 3:00pm). This will ease the stress for you and your dog.
2. Dogs must be healthy and free of parasites (internally & externally).
3. Always keep a positive attitude toward others in the park; communication among Unleashed Dog Park Members is critical. The dogs are intuitive to positive energy flow.
4. Dogs known to be aggressive towards other dogs or people may not enter the dog parks without a training certificate from Dog Star Ranch.
5. Females in heat may not use the dog parks during peak times; please make an appointment.
6. Stay with your dog - eye or voice distances required. Never leave your dog in any of the dog parks unsupervised.
7. Dogs must stay on their leash in Wag-on-inn, parking lot & walk way. This is an area that not all dogs have been Temperament Safety tested. It is for safety reasons and helps guests feel comfortable on their visit.
8. It is recommended to let your dogs off their leash as soon as you arrive in the UNLEASHED dog parks, unleashed dogs feel less threatened and the parks remain neutral territory. Central bark is called "YEILD TO DOGS ON LEASHES" This allows dog to pass through area with ease.
9. DON'T TAKE IT PERSONALLY - Play roughness is up to the individual owner, PLEASE COMMUNICATE. If you're uncomfortable with the play type of the other dog, let his/her owners know and then discontinue play.
10. PICK UP THE POOP. Bag stations and poop-coops are placed throughout the park. This ensures a safe and healthy environment relative to your next return. Violators can be charged a fee of \$8.00. If you have a POOP OOPS (you can't find the spot you saw your dog use, then pick up a stray POOP pile that you do find)
11. Only bring as many dogs as you can control.
12. Children should not run with or chase after dogs while in dog parks. Toddlers and infants are NOT recommended inside dog park areas.
13. If your dog becomes unruly or plays too roughly, give your dog a timeout by leashing him and leaving the dog park area immediately. Trail walks are suggested, and then return again later.
14. No dog food or people food allowed in dog park areas. Treats only.
15. Diggin' is allowed in Canine Excavation Areas only.
16. Enjoy, meet new friends.

## Dog Star Ranch Policies-

1. All Dog Star Ranch Guests must provide their veterinarian's name & phone number with their veterinarian's recommended vaccinations, preventive care programs, and any other health care programs.
2. All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with any communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition which could potentially jeopardize other guests. ANY DOG THAT ENTERS THE FACILITY WITH FLEAS OR TICKS WILL BE BATHED AT OWNER'S EXPENSE. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted to Dog Star Ranch. If your dog becomes ill while staying at the ranch, with DSR staff discretion, you, your emergency contact or your veterinarian will be contacted for alternative care.
3. All medications must be administered by DSR staff only. Meds are not to be premixed in the food.
4. FULL PAYMENT FOR ALL SERVICES IS DUE AT THE TIME OF DEPARTURE. When Boarding & Training, a security deposit is due at the time of reservation.
5. All dogs must have a complete up-to-date and approved application on file. There is a \$15.00 Temperament Safety Test/Enrollment Fee for each dog. Additional retesting is \$10.00 per test per dog.
6. CANCELLATIONS - Deposits are non-refundable but transferable for any other service as long as the cancellation is made prior to your reservation. No shows will forfeit deposit. Deposits are NON-REFUNDABLE.
7. UNLEASHED DOG PARK MEMBERS agree that all memberships are non-refundable and non-transferable.
8. Dog Star Ranch reserves the right to deny any services for any reason, or to terminate a membership for any reason.
9. We require that any inappropriate encounters/behavior here at the ranch be reported to one of our Star Buddies so an incident report can be written about the situation. Once a member has 3 incident reports (or one critical report) added to their file, they will be required to become a reserved park member. Please stop by the Wag-On-Inn for inquiry, or call during business hours if we are closed at the time.

## **Dog Star Ranch Owners Agreement, Release and Waiver of Liability-**

*Dog Star Ranch was designed as a place where your dogs can come and be in a safe environment.*

1. I understand that the use of this facility means that I am taking certain risks of injury or damage to myself, family members, guests, dogs and/or personal property. I understand that when dogs are in new surroundings and are meeting other dogs that some accidents or injuries may occur to humans, dogs and/or property. I know I have the right to inspect the kennel and have found the facility to be safe and secure and have asked all questions regarding my pet's stay, cleanliness, health, cost, and safety. It is my responsibility to determine if Dog Star Ranch is safe for myself, my dogs, my guests, or my property.
2. Emergency Care: If your dog becomes seriously ill, the owner & the veterinarian designated will be notified at once. If either party can't be reached and the state of the dog's health requires immediate care, then within discretion, Dog Star Ranch Staff shall have the right to call a Veterinarian of their choice, take the dog to an emergency hospital, administer medicine, or give other advisable attention to cleanliness, feeding, stress and other health-related issues; and such expenses, shall be paid promptly by the owner of the dog. This includes **any** injuries or destruction inflicted by my dog.
3. Dog Star Ranch Staff have my permission to make decisions and accommodations for my dog/dogs during their stay to assure their safety and well being which may result in added expenses.
4. I hereby waive and release Dog Star Ranch, its owners, trainers, employees, and other members from any and all liabilities of ANY NATURE, for any injury to human or dog, for any loss including death, damages from disease, negative reactions to administered medication, escaping, automobile-related risks, running away, theft, fire, inherent risks from pond, or other unavoidable causes that may occur while I, myself, guests, and/or my dogs are at Dog Star Ranch.
5. The provisions in this agreement apply to any future visits by the undersigned with the same or other dogs at Dog Star Ranch. This contract only needs to be signed once.

I have read and agree to the rules, policies, Owners Agreement, Release and Waiver of Liability listed above:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



# Dog Star Ranch



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Dog Star Name: \_\_\_\_\_ Breed: \_\_\_\_\_ Color: \_\_\_\_\_

Birthday: \_\_\_\_\_ Weight: \_\_\_\_\_ Sex: M / F Spayed / neutered? YES / NO Age when altered \_\_\_\_\_

Did you notice any short or long-term changes in your dog's behavior after altering? **Yes/ No**

Was your dog altered because of a behavior problem? **Yes/ No** If yes, please explain: \_\_\_\_\_

When was the last Veterinarian Health Check? \_\_\_\_\_ has your dog been ill in the past 30 days **Yes/No**

Does your dog have any medical conditions? **Yes/ No** If yes, please explain: \_\_\_\_\_

Is your dog currently given any medications? **Yes/ No** If yes, what medications? \_\_\_\_\_

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How old was your dog when you acquired it? \_\_\_\_\_ Where did you get your dog?

**Breeder / Pet Store/ Shelter/ friend/ other** \_\_\_\_\_

Has the dog had previous owners? **Yes/ No** If yes, please explain: \_\_\_\_\_

How does your dog spend a majority of its time? **Fenced in yard / couch / other** \_\_\_\_\_

How many days is your dog exercised per week? \_\_\_\_\_ How long? **10 min / 45 min. / 1 hr / 2 hrs**

Briefly describe your dog's exercise routine: \_\_\_\_\_

When is your dog fed? **AM / PM / both / free fed.** What do you feed your dog & amount? \_\_\_\_\_

**Canned** \_\_\_\_\_ **Dry** \_\_\_\_\_ **Homemade** \_\_\_\_\_ **Table Scraps** \_\_\_\_\_ **Treats** \_\_\_\_\_

Describe your dog's feeding habits? **Finicky/ Good /Appetite /Voracious /other** \_\_\_\_\_

What are your dog's favorite toys? \_\_\_\_\_

What sort of play does your dog enjoy most? **Ball / play / Chase / Tug / Other** \_\_\_\_\_

Where does your dog sleep? **Bedroom / Kennel / Kitchen / Other** \_\_\_\_\_

Has your dog ever stayed in a boarding kennel **Yes/ No** if so, were there any problems? **Separation anxiety / fence climbing / chewing or digging out of fence or kennel** explain: \_\_\_\_\_

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Has your household changed since acquiring your dog? **Yes/ No** If yes, please explain: \_\_\_\_\_

Does your dog enjoy children? **Yes/ No** If not, please explain: \_\_\_\_\_

Please describe your dog's interaction with other animals in the household: \_\_\_\_\_

Describe how your dog reacts to guests and strangers: \_\_\_\_\_

Describe your dog's behavior around other dogs: \_\_\_\_\_

Describe the social layout of the family (children, other adults, and animals) and the dog's place in it? \_\_\_\_\_

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Why did you decide to acquire a dog? **Companion / Child / Protection / other** \_\_\_\_\_

Describe your dog's behavior as a puppy. Anything unusual? \_\_\_\_\_

Have you owned other dog's in the past? \_\_\_\_\_

What kind of grooming care do you practice on your dog, and how often? \_\_\_\_\_

Has your dog ever been groomed by a professional? **Yes / No** if so, were there any problems reported? \_\_\_\_\_

How does your dog react to having their nails trimmed? \_\_\_\_\_

Does your dog have any sensitive areas on his / her body? \_\_\_\_\_

Where is your dog's favorite petting spot? \_\_\_\_\_

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Describe your dog's reaction to being left alone: \_\_\_\_\_

Describe your dog's behavior when you return home: \_\_\_\_\_

Do you use a crate? **Yes/ No** If yes, when did you begin to crate your dog? \_\_\_\_\_

How many hours a day is your dog kept in the crate? **Less than: 5 hours / 10 hours / 15 hours**

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Has your dog ever been to obedience school? **Yes / No** Private Group **Yes / No**

How many weeks of training? \_\_\_\_\_

What training school or professional trainer/behaviorist did you use? \_\_\_\_\_

What training methods or philosophy did the trainer emphasize? \_\_\_\_\_

Briefly describe your impressions and benefits from training: \_\_\_\_\_

Does your dog pull when being walked? **Yes / No** Will your dog lie down on command? **Yes / No**

Does your dog come when called? **Yes / No** Please describe your dog's general attitude and response to obedience training: \_\_\_\_\_

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What do you consider your dog's most undesirable behavior? \_\_\_\_\_

When did you first notice the problem? \_\_\_\_\_ Rank the severity: **Mild / moderate / Severe**

How often does the problem occur? **Frequent / Occasionally / Rarely**

Has there been a recent change in frequency or severity? **Yes / No** Have there been any changes in the household that could help to explain the appearance of the problem? \_\_\_\_\_

What have you done so far to correct your dog's behavior problem? \_\_\_\_\_

Why do you think the dog is exhibiting the behavior problem? \_\_\_\_\_

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**Does your dog exhibit any of the following behavior problems? Please circle the behaviors & explain:**

House soiling (urination, defecation, marking, submissive urination) \_\_\_\_\_

Excessive barking or howling \_\_\_\_\_

Coprophagia (stool eating, other animal's feces) \_\_\_\_\_

Destructiveness (scratching, chewing, digging) \_\_\_\_\_

Jumping up (on guests or owners) \_\_\_\_\_

Mouthing on hands or clothing \_\_\_\_\_

Chases (cars, people, other dogs) \_\_\_\_\_

Object and food stealing \_\_\_\_\_

Does the dog attempt to run away when caught? **Yes / No** \_\_\_\_\_

Dominance testing (pushy behavior thrusting against humans, inanimate objects, roaming) **Yes / No**

Overly submissive behavior. **Yes / No** \_\_\_\_\_

Fearfulness (shy or phobic reactions) **Yes / No** Excessive excitability **Yes / No**

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Does your dog threaten or exhibit aggression toward family members? **Yes / No**

Describe all episodes of aggression (including threats) toward family members: \_\_\_\_\_

Does your dog growl while being petted or hugged? **Yes / No**

Is your dog aggressive toward non-family members? **Yes / No** If yes, please describe all episodes \_\_\_\_\_

How old was your dog when it exhibited the first signs of aggressiveness? \_\_\_\_\_

Is there anyone who the dog is never aggressive toward? **Yes / No** \_\_\_\_\_

Does your dog suffer from physical conditions that might explain its aggressiveness? **Yes / No**

Is your dog more aggressive toward males or females? **Yes / No** if yes **Males Females**

Has your dog ever killed any animals? **Yes / No** \_\_\_\_\_

Does your dog show signs of fear prior to becoming aggressive? **Yes / No**

Describe the severity of past bites: \_\_\_\_\_

Circle & Describe your dog's reaction (growls, glares, bares teeth, snaps, barks, bites) under the following conditions: **When eating / When playing / When chewing on a toy / When approached while sleeping / When punished / When people visit / When visitors enter yard / When reached for or touched / While being put into a crate** Describe in detail the last bite incident (what, when, where, why?): \_\_\_\_\_

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Any additional comments or information that you think I should know? \_\_\_\_\_

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